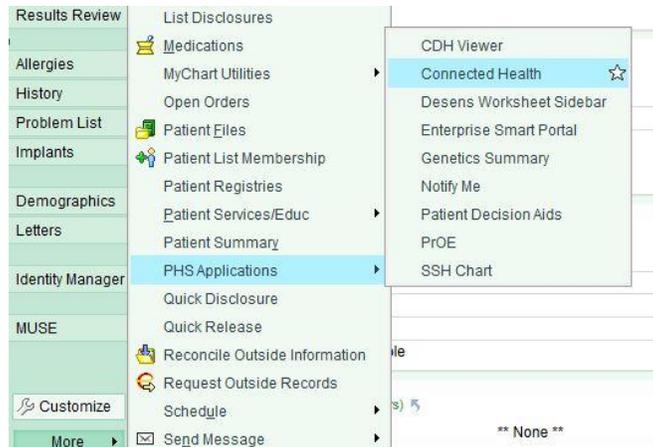


## Provider Instructions

1. To invite a patient to share data via **Patient Generated Health Data Connect (PGHD Connect)**, begin by opening a patient **Encounter**. If you have not already opened an Encounter you may proceed by opening a **Documentation Encounter**.
2. Next, navigate to Connected Health, located under **More > PHS Applications > Connected Health**.



3. When the Connected Health application opens, choose **Manage Services**.



4. You will now be asked which types of health data you would like to receive from the patient. Select your preferred data service(s) by checking the box for a specific type of data. You may later terminate a selected service(s) by unchecking the corresponding box(es) and choosing Accept. If a service is greyed out, it has been ordered by another provider and cannot be cancelled.

## Provider Instructions

The screenshot shows a patient consent interface. At the top, it says 'Patient: EIGHTEEN MIGHTESTING'. Below that, it instructs the user to 'Select data type to enable data sharing' and 'De-select data type to disable data sharing'. A note states 'Click "Accept" to continue.' and another note says 'Some services may be enabled due to the patient's current enrollment and other provider invitations'. There are four data type selection boxes: 'Blood Pressure' (checked), 'Blood Glucose', 'Weight', and 'Activity'. At the bottom, there are two buttons: 'ACCEPT' and 'CANCEL'.

5. Next, choose **Accept** to confirm or **Cancel** to go back and make any changes.
6. To complete the invitation process, you must provide a PGHD Invitation to your patient. The invitation includes instructions for the patient on how to proceed. You have the option to print an invitation (that includes instructions on how to share [and stop sharing] data) or send a Smart Phrase. **NOTE:** In addition to the invitation, you have the option to send your patient a direct link to download the PGHD Connect mobile app to their phone. This feature will require your patient to provide their phone number and consent to receive up to three text messages from PGHD Connect.
  - To print the **Invitation/Disconnect Letter** click **Print Letter** and in writing, check the service(s) you have chosen for your patient. A **PDF copy of the Invitation/Disconnect letter can also be found here:** <https://connectedhealth.partners.org/work-with-us/pghdconnect/resources/>
  - To send a Smart Phrase to your patient's Partners Patient Gateway account, a **PGHD Mobile Invitation Smart Phrase** (and **PGHD Mobile Disconnect Smart Phrase** when applicable) is available and can be accessed by entering the dot phrase **.pghd mobile** in the message text box. Select the service(s) you have chosen for your patient and send.
  - If at any time you wish to have the patient stop sharing their data, you must terminate their service(s) (see step 4) and notify them accordingly.
  - To send your patient a direct link to download the PGHD Connect mobile app to their phone, check the consent box, add the patient phone number and click **Send Link**. Each patient will receive an initial text message with a link to download the app to their phone. Thereafter, if they have not taken the steps to download the app and send in data, they will receive up to two text message reminders; one at the end of 7 days and the last message occurring on day 12 (shown below). Text message and data rates may apply and patients may opt out at any time by replying "Stop".

## Provider Instructions

The screenshot shows a web interface for PGHD Connect. At the top, there is a navigation bar with the Partners Healthcare logo and links for 'CONNECTED HEALTH', 'PATIENTS LIST', 'REPORTING', and 'CONTACT US'. Below the navigation bar, a teal banner reads 'Data sharing has been updated for this patient.' The main content area is light blue and contains the following text and controls:

**Choose from one of the following options to provide your patient with an invitation Letter:**

To print provider invitation/disconnect notification letter, click "Print Letter". [Print Letter](#)

To send provider invitation letter or provider disconnect notification letter via Partners Patient Gateway, use .PGHD Mobile Smart Phrases:

- For provider invitation letter with patient instructions use: **.PGHDMobileInvite**
- For provider disconnect notification letter with patient instructions use: **.PGHDMobileDisconnect**

**If you would like to send your patient a link to download the PGHD Connect mobile app to their phone, follow the instructions below.**

In order to proceed, your patient must provide their phone number and consent to receive up to three text messages related to Partners PGHD Connect. Text message and data rates may apply. Patient may opt out at any time by replying "STOP".

Check off the patient consent box.

The patient has consented to receiving text messages.

Add the patient phone number below and click the **Send Link** button.

[Send Link](#)

[Done](#)

7. The provider workflow is now complete. Now it is up to the patient to download the **PGHD Connect mobile app** to their smart phone and register by creating an account and connecting their device.
8. Once the patient has completed the registration process and confirmed the data connection, you will be able to view their data via Partners eCare. Patient data can be accessed in two ways: 1) "**Remote Data**" link in patient header and 2) Epic menu, under "**Connected Health**".

## Provider Instructions

The screenshot displays the Epic EMR interface for patient Mghtesting, Fortynine. The patient's profile includes demographic information (Male, 63 years, 04/23/1954), language (English), and vital signs (Last Height: 1.651 m, Last Weight: 64.4 kg). A red circle highlights the 'Remote Data...' dropdown menu, which lists 'Activity', 'Weight', 'Blood Pressure', and 'Diabetes'. Below the patient information, a 'PATIENT LIST' table is visible, and a 'Blood Pressure (mmHg)' chart shows data points for the week of Saturday 08/12/2017 to Friday 08/18/2017.

PATIENT NAME	DOB	ACTIVE ADDRESS
MIGHTESTING, FORTYININE MGT-482398	12/19/1954	VIEW DATA
MIGHTESTING, FORTYININE MGT-482398	12/19/1954	VIEW DATA
MIGHTESTING, FORTYININE MGT-482398	12/19/1954	VIEW DATA
MIGHTESTING, FORTYININE MGT-482398	12/19/1954	VIEW DATA

If you have any questions or are experiencing any issues, please contact us via email at [connectedhealthsupport@partners.org](mailto:connectedhealthsupport@partners.org) or via phone at **1-866-747-7479** and we'll be glad to assist you.